



Full Refresh in Web Browsers

Below you will find key combinations and/or menu instructions to follow in order to refresh various web browsers in a way that forces them to reload the page from scratch. If keys are listed as “Key1+Key2+Key3” (etc.), it means to hold down Key1 and Key2 and then press Key3.

Google Chrome

Windows: Ctrl+Shift+R

Mac: Cmd+Shift+R

Android: (this will affect all sites) Open **Chrome**, tap the three dots icon, and select **Settings**. Go to “Advanced > Privacy > Clear browsing data,” select “Cached images and files” and deselect any other checkboxes, select a time range of “All time,” and tap **Clear data**

Firefox

Windows: Ctrl+F5 or Ctrl+Shift+R

Mac: Cmd+Shift+R

Safari

Windows: N/A

Mac: Hold down “alt” or “option,” then from the menu bar select “View > Reload Page From Origin” (you may have to do this more than once before it takes full effect)

iOS: Open the **Settings** app, go to “Safari > Advanced > Website Data,” search for the final portion of the site you want to refresh (e.g., “mbu.edu” for “my.mbu.edu” or “mail.mbu.edu”), swipe its result left, and tap **Delete**

Internet Explorer

Windows: Ctrl+F5

Mac: N/A

Microsoft Edge (blue/green logo)

Windows: Ctrl+Shift+R

Mac: Cmd+Shift+R



Microsoft Edge (blue logo)

Windows: Ctrl+F5

Mac: N/A

Other

You can probably find specific instructions for your browser by searching for keywords like “cache refresh” or “hard refresh” or “full refresh” in relation to your browser of choice. You can also contact us at support@mbu.edu / 920-206-2322 if you’d like help.